

COVID-19: NEW (hopefully temporary) REGULATIONS! \*\*\*PLEASE READ\*\*\*

Where possible please follow the guidelines described below, however if in doubt or need to discuss any points, please give us a call.

Please send the updated vaccination certificate and completed paperwork by email or photograph and send them by phone.

Normally we're welcoming bedding brought from your own home, but disappointingly at the moment we cannot accept it.

Please ring the brass bell outside our main door and we will come to collect your cat/s and any food and/or medications you like to supply us with.

Unfortunately, we cannot let you inside the Hotel, but from outside you will still be able to watch your friend being accommodated into their new room.

Cat carriers are sprayed and wiped with anti-bacterial and anti-virus products.

Visits are currently by appointment only and from outside only.

All drop-off and collections to be agreed beforehand.

Please ensure that you arrive promptly at your designated time in order to maintain social distancing.

If at your arrival a customer is still with us, please give us a call to let us know you are waiting in the car and we will let you know when the way is clear.

Thanks again for your understanding and support during these challenging months!